Hands In Service

Love-Gives-Back

**Annual General Meeting**

**April 28, 2022**

**In attendance:**

Emily Baldwin(Poettcker)

Larry Christie

Joseph Delcol

June Forman

Joyce Hahn

Cathie Harden

Ruth Hare

Cherie Kelly

Lester Mesenbrink

Brenda Neufeld

Geoff Neufeld

Greg Nufer

Lee Poettcker

Kirsten Tripke

Regrets:

Connie Burgher

1. **Call to Order:**

Geoff welcomed everyone to the meeting. Lester chaired the meeting as Connie was recovering from

 hip surgery.

 Lester called the meeting to order at 4:35pm.

 Quorum confirmed.

 June led the devotional. As Christians we are a prophetic witness to the community as volunteers. We

 are all parts of the body of Christ showing the light of Christ to those around us. How do we testify to

 be a witness for Christ? One way is to become a volunteer. This is not an easy work serving those who

 are in need. It is however the right action to bridge those in need to Christ.

2. **Adoption of the Agenda:**

 Copies of the Agenda were on the website and at the AGM

 **Motion:**

 **To adopt the agenda as presented.**

 Moved by Joyce Hahn Seconded by June Forman Carried

3. **Minutes of 2021 AGM:**

 Copies were available on the website and at the AGM

 **Motion:**

 **That the minutes of the 2021 AGM be approved as presented.**

 Moved by Joseph Delcol Seconded by Greg Nufer Carried

4. **Board Report:**

 Presented by Lester for Connie

 **Dental RV:** The Dental RV is in need of repair due to a tree falling on it during a winter storm. ICBC

 wants HIS to find an autobody shop that fixes RVs. Then they will decide what the compensation

 will be. There is also someone interested in buying the RV for their program already in operation.

 **Old Files and Documents:** Connie has been doing this over the last year and has made great

 progress.

 **New Laptops:** Have been purchased this past year because we have been advised that Windows is

 phasing out its tech support for Windows 10 and our current computers are not able to run Windows

 11.

 **Affirmation of Board Members:** Our Board Members are Connie Burgher, June Forman, Cathie

 Harden and Lester Mesenbrink.

 **Motion:**

 **To affirm the Board Members for 2022/2023.**

 Moved by Cherie Kelly Seconded by Ruth Hare Carried

5. **Executive Director Report:**

This is Volunteer Appreciation Week so in appreciation of our volunteers there will be a BBQ

 following the meeting. The pandemic has changed some of the ways that we do our work for our

 organization and our clients. During this time the staff have been amazing with their quick thinking

 and ability to “switch gears”. We had a strategic planning day last September to help us focus for the

 future. As an organization we have been able to stay stable financially during this past year. The way

 we minister to those in need has changed and the demand for our services has risen. Unfortunately,

 because of the pandemic we have lost volunteers and are finding new ways to attract some new ones.

 **Staff Changes:** Ashlea Maskell, our events coordinator, found another job that could offer her full

 time work. The person hired to replace her wasn’t a good fit for HIS so we are again looking for

 someone to fill this position. We are also looking for 2 Summer students to work in various areas of

 the organization helping our clients.

 **Fundraising:** June 2021 was our first Golf Tournament Fundraiser. It was quite successful. We had a

 second successful year of Light It Up- our online Christmas fundraiser- and were able to host our

 Touch of Christmas Fair in person.

 **Charts:** see the attached charts for information on:

 Clients, Services and Volunteers;

 Program Expenses;

 Services Break Down;

 Funding Sources (which change from year to year)

6. **Financial Report:**

 Geoff introduced our bookkeeper Kirsten. Kirsten went over the Budget for 2022 and the financial

 statements and Notice to the Reader: see attached pages.

 **Motion:**

 **To accept the Budget as presented.**

 Moved by June Forman Seconded by Lee Poettcker Carried

 **Motion:**

 **That the Notice to Reader be accepted as presented.**

 Moved by Joyce Hahn Seconded by Cherie Kelly Carried

 **Motion:**

 **That we appoint Terry Prechel, CPA, and Kelowna Accountants as accountant of record for the**

 **2022 fiscal year.**

 Moved by Ruth Hare Seconded by Brenda Neufeld Carried

7. **Why Volunteering Matters:**

 Numbers are important but people are why we do what we do.

 Stories from 2 Clients-

 **Ted -** is a single man in a wheelchair who was robbed of his rent money. He phoned Dave Watland

 and said he was depressed and needed help. Some volunteers took up an offering so he could pay

 his rent. They supported him mentally and physically during this time and he now has a permanent

 part-time job at Costco.

 **Patti** - had an accident in 2020 and required extra help. She contacted us and HIS delivered a living

 Salad to her in 2021. She was so grateful for the help they have received and the joy that comes from

 tending a small garden.

 **Opportunities outside the box:** Ruth shared some of the opportunities HIS had during the year to

 help people in a moment of need.

 -Daily telephone calls and referrals to other agencies and brain storming solutions

 -Partnership with MCC to be able to give a couch and mattress to individual clients.

 -HIS sponsored the KCS sustainability group in their project to create a website for mobility

 challenged people in Kelowna to determine how accessible a restaurant or shop is for them

 -Distributed car seats given to us by the United Way

 -Worked with NAPA to provide brake pads to a client at a significantly reduced rate.

 -Partnered with some giving individuals at Sunset Ranch Golf Course to significantly bless a client

 and her teenager at Christmas

 -Approached by youth from a church on the Westside that wanted to give back. They made lasagnas

 for our clients which we froze and gave out as needed.

 -A connection at Trinity Church provided us with 12 handmade quilts which we gave out to 12 clients

 -Tickle Trunk has delivered balloon bouquets to several clients on their birthdays

 -Food for Thought gave us several fresh flower bouquets which were distributed

 -Several times returned loaned equipment to the Red Cross

 -Blitz cleaning events with a small group and a church group

8. **Thank You to our many Volunteers:**

 **New Volunteers:**

 Joseph is one of our new volunteers this year who was interviewed by Geoff at the AGM and gave

 these thoughts. Volunteering is a form of dying to self. He volunteers in the Energetic Hands program.

 After he started volunteering he got a revelation that to be a volunteer is to be a servant of all.

 Some of the clients don’t see very well or have no visitors or anyone to talk to. Joseph said it is an

 easy thing to do and is very satisfying and rewarding. Some one asked him why he would do this for

 no payment. Joseph’s response - I have an attitude of gratitude.

 **Continuing Volunteers:** We are still looking for volunteers for Energetic Hands -our in-home service.

 Also looking for Food Hamper delivery drivers for Thursdays.

9. **Coming Events:**

Living Salads project on May 11 and 12

 Golf Tournament on June 24 with a 2 week online silent auction which starts June 11th.

 Touch of Christmas on November 26th at New Life.

10. **Closing:**

 **Motion:**

 **Move to adjourn the meeting at 5:35.**

 Moved by June Forman Seconded by Lee Poettcker Carried

 Lester Mesenbrink closed in prayer.