



HANDS IN SERVICE  
— LOVE · GIVES · BACK —

## **Annual General Meeting**

**May 23, 2024**

### **In Attendance:**

#### **Members:**

Connie Burgher  
June Forman  
Joyce Hahn  
Ruth Hare  
Cathie Harden  
Lester Mesenbrink  
Becky Metz  
Geoff Neufeld  
Kirstin Tripke  
Pam Watland

#### **Volunteers:**

Melissa Berg  
Marlene Boehm  
Matthew Brinton  
Elizabeth (with Brinton)  
Darlene Fischer  
Elfrieda Krumhols  
Ashlea Maskell  
Darren Metz  
Brenda Neufeld  
Greg Nufer  
Sandra Pearson

#### **Regrets:**

Deb McManameh  
Denise O'Connor  
Hal Puder  
Dan Ringer  
Amanda Zais

#### **1. Call to Order:**

Connie welcomed everyone to the meeting. Connie called the meeting to order at 4:40 pm in the gymnasium at Providence Baptist Church. A quorum was confirmed.



2. **Devotional:**

Lester opened in prayer and led the devotional. The text was James 1:2-5 where we are told to rejoice whenever we face trials of many kinds. At HIS, he sees the staff encouraging clients, blessing them with patience and giving them dignity. In scripture we are told to look after the widows and those in need. Ministry should be about what we can do for others. We see people who are distressed. We get to visit people who can't repay us or enrich our significance. Our volunteers are willing to minister to people in obscurity. This is all done for Jesus not for our recognition. This is the ministry of HIS. The slightest things we do make a difference to each individual.

3. **Adoption of the Agenda:**

Copies of the Agenda were on the website and at the AGM.

**Motion:**

**To adopt the Agenda as presented.**

Moved by Sandra Pearson

Seconded by Lester Mesenbrink

Carried

4. **Minutes of the 2023 AGM:**

Copies were available on the website and at the AGM

**Motion:**

**That the Minutes of the 2023 AGM be approved as presented.**

Moved by Greg Nufer

Seconded by June Forman

Carried

5. **Executive Director Report:**

Geoff thanked everyone for coming to the AGM. He did a review of the last 3 years: some new programs, some programs were dropped, the Dental Van was sold to HECK in Penticton, hired some new staff, new board members, increased the supporting people. As an organization we survived Covid but the demand for our services is higher than ever. We are delivering more hampers and fresh produce.

**Staff Changes:** Ruth Hare moved into the new position of Director of Operations. Becky Metz was hired as Field Coordinator for the Energetic Hands program, coordinate the YAT teams and recruit volunteers.

**Income Sources:** The income to operate Hands in Service comes from Corporations, Provincial and Municipal grants, churches, private donors and fundraising.

**Program Expenses:** Our programs cost money to operate. Expenses are incurred with Energetic Hands, food hamper and produce delivery, living salads, wages and offices expenses and the bills. This is why it is necessary for us to raise the funds.

**Services Delivered:** Geoff shared a chart with the numbers for our programs: Energetic Hands, Hamper Delivery, Produce Delivery, Living Salads (480 pots planted in 2023). There was a great increase in the number of volunteer hours for HIS - almost at 4000 hours for 2023.



6. **Financial Report:**

Kirsten went through the financial report for 2023. There was an increase in advertising in 2023 because we paid for a TV ad for the first time for Touch of Christmas. There were no questions. See attached document for the financial report.

**Motion:**

**That the notice to Reader, prepared by Terry Prechel CPA be accepted as presented.**

Moved by Darlene Fischer

Seconded by Elfrieda Krumbols

Carried

7. **Board Report:**

Connie thanked Geoff for all his work for HIS in the last 3 1/2 years. As a board we are sorry to see him retire but wish him well in his new endeavours. Connie also thanked the staff for their hard work in the last year. Our new board member Matthew Brinton was introduced. He is also a volunteer for Energetic Hands and looks after 2 clients. Our board member Hal Puder has resigned from the board because of health issues.

**Motion:**

**To affirm the Board Members for 2024/2025.**

Moved: Ruth Hare

Seconded by Greg Nufer

Carried

8. **Introduction of new staff member:**

Geoff introduced Becky Metz who is our new Field Coordinator. She talked about Energetic Hands and all the stories that could be told about how peoples lives are improved by our services. Our clients are given basic housekeeping as they have physical or mental health issues.

**YAT program:** Ian Sharp is the teacher at KCS for the students who are involved in the YAT program. He is teaching the students how to put others needs before their own and how they can help others. The students are briefed on who the clients are and what the issues are. These students serve 27 clients per month with the help of 5 volunteers with Becky and Pam.

**Energetic Hands:** Currently there are 10 volunteers who are doing single person to a client service. Becky told the story of a client who had become a paraplegic and was sad and depressed but had a desire to be independent. He got a dog so he would have something to live for. Two of our volunteers, Frank and Kathy, connected with him and started doing his cleaning. They would talk to him, prayed for him and built him a strawberry container. Now this client prays with them and knows that he matters to someone. This love for others give purpose to people's lives. Becky thanked Geoff for giving her this job.

9. **Volunteer Opportunities:**

Ruth talked about the Summer Student Program which enables us to hire a person to serve clients over the summer until the YAT teams are back in school in September. We usually get a grant from the Federal Government to hire a student but it has not come this year. We want to hire 2 people at



\$20.00/hour to provide service to our clients for July and August. Volunteers are needed for delivering hampers on Thursdays and for delivering the fresh produce, as well as for the Energetic Hands program. Our annual Touch of Christmas fundraiser will be in November.

10. **Ten year celebration for Joyce:**

Pam shared some stories and photos of Joyce over the years. She shared about what Joyce has contributed to HIS over the years. Her attention to detail is appreciated by everyone in the office. She developed “deliverables” to help the staff focus on what they are supposed to do. Her amazing photography hangs on the walls of the HIS office. And the favourite of all is the development of Angie who has an excellent wardrobe for all occasions.

11. **Presentation for Geoff:**

Connie said a few words about Geoff and all the work he has accomplished for HIS over the past years. We are sorry to see him leave HIS but trust God will lead him in his next phase of retirement. Ruth presented a gift and card from the staff and a card with a gift card from the Board. There was a photo collage presented as well.

12. **Closing:**

Geoff prayed for the meal and closing the meeting.

**Motion:**

**Move to adjourn the meeting at 5:40 pm.**

Moved by Lester Mesenbrink

Seconded by Sandra Pearson

Carried